

TERMS AND CONDITIONS

SCHOOL HOLIDAY PROGRAM

GENERAL

- Please ensure that all member details are correct, including emergency contacts.
- By booking via the Active World App, you and your child/ren agree to abide by the rules and regulations of Keilor East Leisure Centre.
- Bookings are confirmed once payment is received via the Active World App, or booked in at reception via Active World.
- The maximum capacity for each session is 20 participants.

BOOKING FEE & PAYMENTS

- Bookings are only confirmed upon payment via the Active World App, or once booked and paid by card or cash at reception via Active World.

CANCELLATION

- Cancellations are non-refundable.
- No-shows / non-attendance are non-refundable.
- In the event that Keilor East Leisure Centre is required to cancel a session, we will notify you of this and any opportunity to reschedule (if applicable).

FACILITIES & CATERING

- It is your responsibility to provide any information regarding limitations to the health of your child/ren, of which we should be aware, not including disabled access.
- Any special dietary requirements (e.g. food allergens) must be notified as part of booking via the Active World App.
- If your child has strict dietary requirements and requires their own food to be brought with them, they are welcome to do so, however KNIVES, GLASSWARE or CERAMIC CROCKERY will NOT be permitted past reception.
- No cooling facilities (e.g. refrigerator / freezer) are available.
- The venue cannot guarantee catering available for allergens provided on the day of this event.

It is a condition of participation in this event that Belgravia takes no responsibility or liability for any injuries suffered by any participant and each participant voluntarily consents to participate and assumes full liability and risk of doing so.